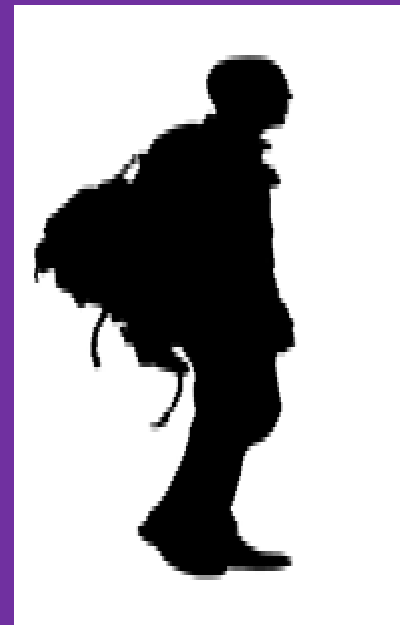
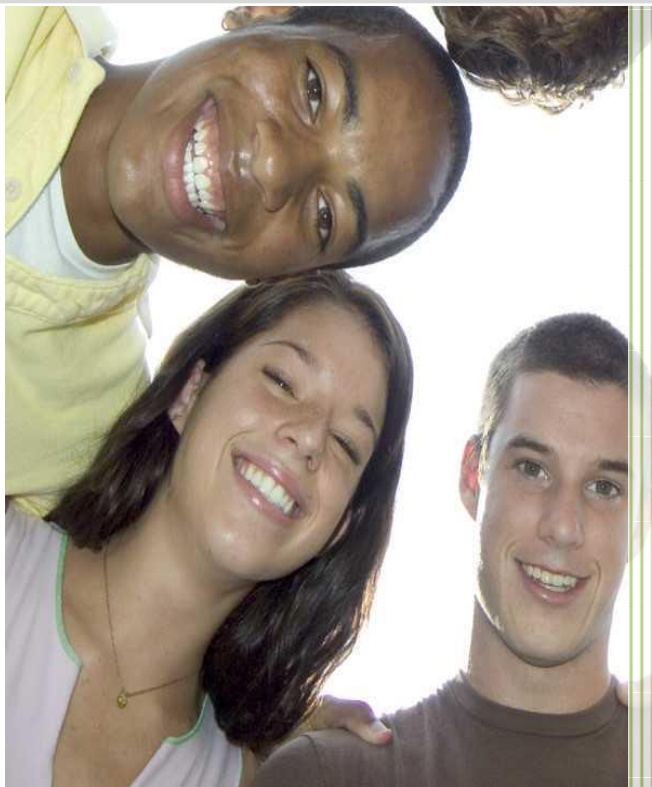




**WHAT WAS
YOUR
EXPERIENCE
OF 2016?**

Wokingham's Pledge for Care Leavers



Children in Care Council Website;
www.childrenincarecouncil.wokingham.gov.uk

Send back to us at;

Debbie Laflin and the
Children in Care Council
Quality Assurance & Safeguarding
Team,
Ground Floor, Civic Offices
Shute End,
Wokingham
RG40 1BN



**WOKINGHAM
BOROUGH COUNCIL**

Wokingham Borough Council Childrens Social Care, every year makes a PROMISE to you and it's called the Wokingham PLEDGE for Care Leavers



The promises in Wokingham's Pledge are there to make sure you get the best care and support that you need.

Please tell us about how and if the promises have or have not worked for you.

For every completed questionnaire you will be entered into a prize draw to win

£50

And if you needed help to complete the form, tell us who helped, and they also could win a gift.



We, the Children in Care Council need to hear from everyone so please fill in the attached questionnaire and return it to us:

**Debbie Laflin and the Children in Care Council
Quality Assurance & Safeguarding Team,
Ground Floor, Civic Offices
Shute End,
Wokingham
RG40 1BN**

Or if you would prefer this form electronically visit
www.childrenincarecouncil.wokingham.gov.uk

Care Leavers Pledge

Thank you for taking the time to complete the survey. What you say will go to all the senior managers and Councillors. They want the Pledge to work and they need your help to make sure it does! So please tell us as much as possible to the questions below.

Name _____ (Optional) Age _____

There are seven groups of promises in the PLEDGE. They are about;

| | |
|---|---|
| 1. To respect and honour your identity | We will support you to discover who you are and honor your unique identity. We will help you develop your own personal beliefs, values, accept your culture and heritage. We will celebrate your identity as an individual, and as a valued member of your community. |
| 2. To believe in you | We will value your strengths, gifts, talents and encourage your aspirations. We will hold a belief in your potential and a vision for your future. We will help you push aside barriers and encourage you to pursue your goals in whatever ways we can. We will believe in you, celebrate you and encourage you. |
| 3. To listen to you | We will take time to listen to you, respect, and strive to understand your point of view. We will place your needs, thoughts and feelings at the heart of all decisions about you. We will negotiate with you, and show you how we have taken these into account. |
| 4. To inform you | We will give you information that you need at every point in your journey, from care to adulthood. Including information on legal entitlements and the service you can expect to receive from us. We will keep information up to date and accurate. |
| 5. To support you | As well as information, advice, practical and financial help, we will provide emotional support. We will make sure you do not have to fight for support you are entitled to and we will fight for you, if other agencies let you down. We will support you if you change your mind about what you want to do. |
| 6. To find you a home | We will work alongside you to prepare you for your move into independent living, only when you are ready. We will help you think about the choices available and to find accommodation that is right for you. We will do everything we can to ensure you are happy and feel safe |
| 7. To be a lifelong Champion | We will do our best to help you break down barriers encountered when dealing with other agencies. We will work together with the services you need, including housing, benefits, colleges and universities, employment providers and health services to help you. We will help you, to be the driver of your life and we will not forget about you. |

| | YES | NO |
|---|------------|-----------|
| Other than today, have you seen or heard of the PLEDGE BEFORE? | | |
| Do you have a copy of the PLEDGE? | | |

If you ticked **NO**, It is available on the Wokingham Children in Care website – www.childrenincarecouncil.wokingham.gov.uk

1. To respect and honour your identity

| | YES | NO |
|--|-----|----|
| Have you had support in finding out about your background? | | |
| Do you need any more help or support with the things listed in this section? | | |
| Was your life story/ life journey work helpful? | | |
| Do you think all the promises in the 'To respect and honour your identity' Section have been kept? | | |
| Further comments | | |
| | | |

2. To believe in you

| | YES | NO |
|--|-----|----|
| Have you been helped to identify your strengths and talents? | | |
| Do you feel like you are being encouraged to be the best you can be? | | |
| Do you feel you have had support in achieving your goals? | | |
| Do you think all the promises in the 'To believe in you' Section have been kept? | | |
| Further comments | | |
| | | |

3. To listen to you

| | YES | NO |
|--|-----|----|
| Have your views, wishes and feelings been listen to and taken into account, when decisions have been made about you? | | |
| If decisions have been made, that you didn't agree with, was a full explanation of why given to you? | | |
| Do you know how to access the complaints procedure? | | |
| Do you know how to access independent Advocacy? | | |
| Do you think all the promises in the 'To listen to you' Section have been kept? | | |
| What do you think Wokingham Children Social Care could do better and how? | | |
| Further comments | | |
| | | |

4. To inform you

| | YES | NO |
|---|-----|----|
| Are you aware of the information about yourself and your time in care that you are entitled to see? | | |
| Do you know how to access support to do this? | | |
| Do you think all the promises in the 'To inform you' Section have been kept? | | |

Further comments

5. To support you

| | YES | NO |
|---|-----|----|
| Do you feel that you have enough help with financial planning – this includes budgeting? | | |
| Do you feel that you have enough help with your emotional wellbeing? | | |
| Do you know who is and how to contact your Corporate Parent? | | |
| Do you know who is and how to contact your Advocate? | | |
| Do you know who is and how to contact your Personal Adviser? | | |
| Do you feel supported by your Personal Adviser? | | |
| Do you have contact with or hear from your Personal adviser at least once every 3 months? | | |
| Do you think all the promises in the 'To support you' Section have been kept? | | |

Further comments

6. To find you a home

| | YES | NO |
|---|-----|----|
| Were you prepared for living independently? | | |
| Were you ready to move out into independent living? | | |
| Did you have a choice in where you lived? | | |
| Do you feel settled in your home? | | |
| Do you know where to get support if you have any issues with your home? | | |
| Do you think all the promises in the 'To find you a home' Section have been kept? | | |

7. To be a lifelong champion

| | YES | NO |
|---|-----|----|
| Did you feel you have been supported to get help from other agencies, such as benefits, housing and other services? | | |
| Do you feel that you are in control of your life? | | |
| Have you been supported to get into work, education and training? | | |
| Do you think all the promises in the 'to be a lifelong champion Section has been kept? | | |

Further comments

8. Are there any promises that you think should be added to the Pledge?

9. Is there anything else you would like to tell the Children in Care Council?



10. Would you be willing for us to contact you in the future regarding other surveys or information events, to help improve services for other Children in Care and Care Leavers?

| | |
|-----|----|
| Yes | No |
|-----|----|

If yes please add your phone number _____

PLEASE SEND THIS BACK AS SOON AS POSSIBLE

